

## **News Release**

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## Finance Division announces changes in Standard Operating Procedures for Driver Licensing Division

LĪHU'E – The County of Kaua'i is announcing the following changes in Standard Operating Procedures (SOPs) for the Driver Licensing Division.

Effective immediately, customers will be seen by appointment only. Appointments can be made at <a href="https://kauaidmvappt.cxmflow.com/en/WizardAppt/Units">https://kauaidmvappt.cxmflow.com/en/WizardAppt/Units</a>. The link can also be found on the County of Kauai webpage at <a href="https://www.kauai.gov">www.kauai.gov</a> and then click on "GetInLineOnline." No appointments will be accommodated over the phone.

As a reminder to the public, customers will be seen by appointment only. A listing of required documents and answers to frequently asked questions can be found on our website at <a href="https://www.kauai.gov/DriversLicense">https://www.kauai.gov/DriversLicense</a>. Please ensure that you bring all required documents to your scheduled appointment.

We are not yet accommodating services for road tests, but all other appointments can be made through the link noted above.

The health and safety of the community and our associates has been and remains our primary focus. Social distancing guidelines will be enforced and masks will be required for entry and service.

For additional information about or questions for the Driver License Division, please go to <a href="https://www.kauai.gov/DriversLicense">https://www.kauai.gov/DriversLicense</a> or call 241-4242 Monday through Thursday.

